

Seat No.	
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B.C.A. (Part - II) (Semester - III) Examination, May - 2018**HUMAN RESOURCE MANAGEMENT (Paper - 302)****Sub. Code : 63397****Day and Date : Monday, 07 - 05 - 2018****Total Marks : 80****Time : 03.00 p.m. to 06.00 p.m.**

- Instructions :**
- 1) Question No. 8 is compulsory.
 - 2) Attempt any four questions from Q. No. 1 to Q. No. 7.
 - 3) All questions carry equal marks.

Q1) What is HRM? What are the functions & role of HRM? **[16]**

Q2) What is Recruitment & Selection? Explain the Selection procedure followed in I.T industry. **[16]**

Q3) Explain the various step in the process of HRP in I.T industry. **[16]**

Q4) Discuss in detail different administrative practices used in I. T industry. **[16]**

Q5) Discuss the limitations & challenges of HRM in I.T industry. **[16]**

Q6) Define the term 'training & development'. Discuss the training & development methods followed in I.T industry. **[16]**

Q7) What is mean by stress? Explain various sources of stress. **[16]**

Q8) Write short notes (any two) : **[16]**

- a) HRIS
- b) Exit Interview
- c) Lay off
- d) HRD